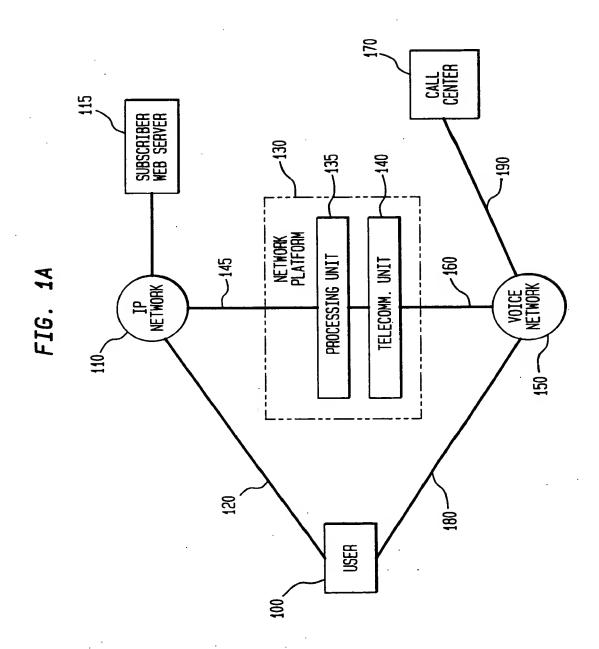
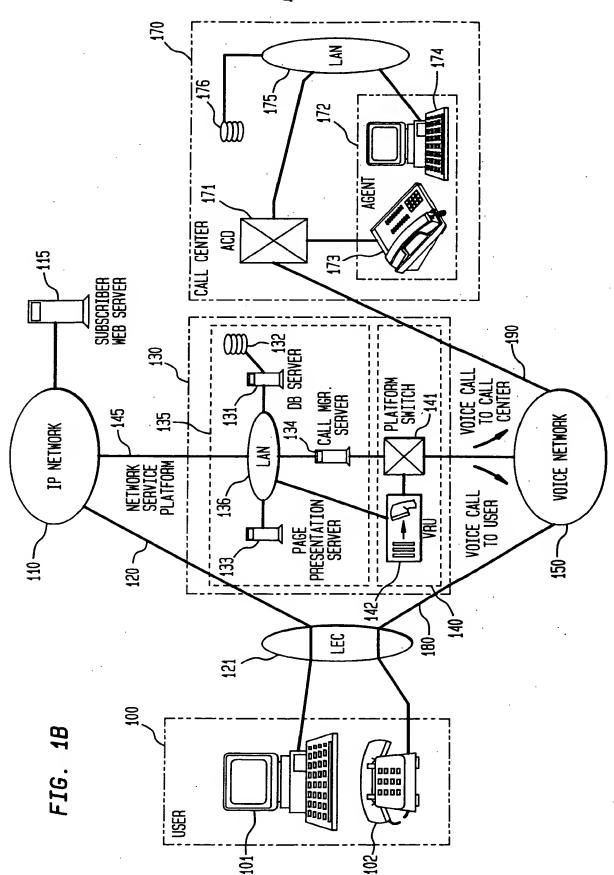
S.S. BROWN 7-1-1 1/4





DOOSHYYE LIRBOL

TOBST. T. T. T. TEBOL

FIG. 2A

AGENT AGENT

CALL

VOICE NETWORK

NETWORK PLATFORM

SUBSCRIBER'S WEB SITE

USER

STEP

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DESTRUCT STREET

FIG. 2B

AGENT

VOICE NETWORK

NETWORK PLATFORM

SUBSCRIBER'S WEB SITE

USER

STEP

211				[RINGING] + TAG2		
212					 CALL	
213						SIGN ON
214			WHISPER USER INFO			
215			(BRIDGE CALL)			
216						PAGE PUSH
217			HTML PAGES			
218	[HANG-UP]					[HANG-UP]
219			NEB DISCONNECT	•		